

Fraud type	Cases closed	No evidence of fraud	Customer Error or Incorrect benefit/ discount	Passed to DWP	Fraud proven*	Reduction in benefit	Total overpayments	Increase in liability
Housing	2	1			1	N/A	N/A	N/A
Council Tax Reduction only	1	1						
Housing Benefits only	4	1	1		2	£45.00	£4,776.24	N/A
Housing Benefits and Council Tax Reduction	89	63	4	17	5	£2,421.12	£32,861.39	£534.49
Council Tax Discounts and Exemptions only	40	20	20			N/A	£9,836.60	£9,094.47
	136	86	25	17	8	£2,466.12	£47,474.23	£9,628.96

\*for cases where fraud was proven sanctions were as follows

5 Cautions

1 Administrative penalty totalling £1,071.66

2 Criminal Prosecution, both of which resulted in successful convictions

In addition 11 Fixed Penalties were issued in relation to Council Tax Discounts or Exemptions totalling £770 (fully retained by TMBC)